







\$19.41 per Kit. Minimum 20





## Issuance and follow up

- Issuing CPA or BPC is responsible for first follow up call (within 7 days of issuance)
- Then BPC is responsible for monthly/ bi monthly follow up calls



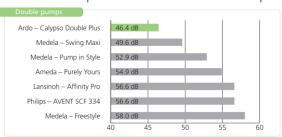


Johnson County

- · Simple, intuitive operation
- · Closed system/vacuum seal
- Light, compact design
- · Quiet and gentle to use



## Sound Comparison of Common Pumps





VisitYouTube for instructional videos in English and Spanish!

https://www.youtube.com/channel/UCTcCl0UYB1uf-m-wG1jFNpQ/videos

## Shawnee County Health Dept.

Kay Powell RD, LD 785 251-5625



Healthy People – Healthy Environment – Healthy Shawnee County

## Getting a breastpump through Insurance

 Investigate with your local hospital and providers how client receive an insurance issued pump

## **Medical Supply Companies**

Allied Medical Equipment 15301 W. 87<sup>th</sup> Street Pkwy Lenexa, KS 6619 (913) 541-9500

• Only for Kancare and TriCare insurance for hospital issuance



Healthy People – Healthy Environment – Healthy Shawnee County



Healthy People – Healthy Environment – Healthy Shawnee County



## Wyandotte County Breast Pump Program

\*All pumps are handed out by RDs, but may be referred by BFPCs\*

Electric Pumps Manual Pumps Silicon Pumps Single User Pumps

Jennifer Jamison, RD, LD – nutrition and breastfeeding coordinator





- Anyone returning back to school/work
- · Waiting on a pump from insurance
- Referred by IBCLC
- Engorgement
- Mastitis









· Any breastfeeding mom who qualifies for a pump





- BF moms who have a rapid let-down
- · Baby only takes one breast at a feeding
- Mom is leaking a lot throughout the day



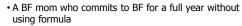












- Has to be returning to work/school for at least 20hrs/week
- Mom has to use one of our electric pumps for 1 month before receiving a single user pump







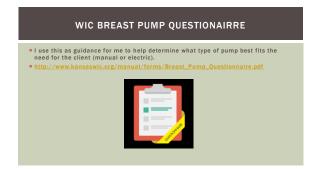
- Not handing out electric pumps as much, due to referring our clients to their own insurance.
- Some electric pumps have not been returned. We do send out letters stating that it is an offense not to return the pump and they could be penalized financially.
- We are not handing out single user pumps or manual pumps as much either, again due to clients getting pumps from insurance companies.
- We contact the moms via phone 1 week after issuing the pump with a follow-up to see how the pump is working and then on a monthly basis.
- The client has to come back to our clinic every month for a pump inspection. This seems to help keep our not-returned pumps to a minimal. If the client is no longer breastfeeding and wants more formula, she has to return the pump before getting more formula.



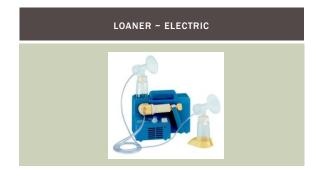






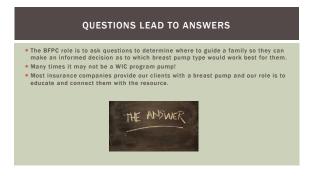












## THANK YOU!

Thank you for letting me share the success of Neosho County Health Department's breast pump program!

## **INSURANCE COVERAGE** & BREAST PUMPS

Presented by Stephanie Henry, MT, IBCLC, RLC, CLE Neosho County Health Department

## **IBCLC CODE OF CONDUCT**

- As an IBCLC our code of professional conduct is to supply client's with sufficient and accurate information to enable client's to make informed decisions (Principle 1: 1.3)
- As an IBCLC we convey accurate, complete, and objective information about commercial products. (Principle 1: 1.4)
   As an IBCLC we present information without personal bias. (Principle 1: 1.5)

## INSURANCE

- In Neosho County the most common type of insurance our clients have include:
- Blue Cross and Blue Shield of Kansas
- Kansas Medicaid (Kancare) which includes Aetna, Sunflower, and United Healthcare ■ TriCare

## KANSAS MEDICAID

3 Ways to Receive a Breast Pump

Call and order the breast pump over the phone.

Local DME (in Neosho County Cardinal Drugstore is our local DME)

Online

## LOCAL DME (DURABLE MEDICAL EQUIPMENT)

Pharmacy, Hospital, or Medical Equipment Supply

Steps to get a breast pump through the DME

- \*Client gets a script from her physician
- \*Bring Photo ID and Medicaid insurance card
- \*Fill out the form that the DME requires
- \*DME will tell you when you can get the breast pump (24 hours on up to several weeks)

## LOCAL DME

- The local DME may be limited to only one style of breast pump that they provide.
- One of our local DME's only carries Medela Pump in Style while another DME in a neighboring county only carries the single side Lansinoh breast pump.

## ONLINE ORDERING OPTIONS



- The online ordering options vary from each Kancare plan.
- You may find 3 to 7 different websites and phone numbers to choose from.





## Clients go online to the Edgepark website. Client selects their state and their insurance. Edgepark contacts both the physician and the insurance company. Client selects their pump style/brand online through their website: https://pages.email.edgepark.com/bp/eligibility/form/

## BREAST PUMP ORDERING INFORMATION To process the pump order, clients will need the following information: Your breast pump selection Your baby's due date Your contact information Your health insurance information Your health care provider or OBGYN's name and contact information

## HOW LONG DOES IT TAKE?

- Ships directly to the client. They do not pay shipping.
- It takes 2 to 3 weeks total from the time the client fills out the online form.
- ■10 business day processing time and an additional 2 to 3 business days for shipping

# UNDERSTANDING WHAT IS AVAILABLE FOR CLIENTS 7 Way be Present the information for the client so they can make an informed decision on which type of pump is best suited for them

# BREAST PUMPS Double-electric breast pump 2-Phase Expression technology with one-touch letdrown button Single knob speed/vacuum adjustments All parts that touch breast milk are made without BPA Battery pack (8 AA batteries NOT included) 24mm and 27 mm PersonalFit breast shields

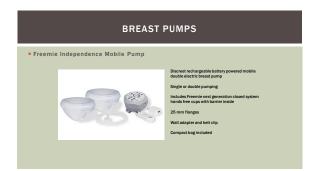


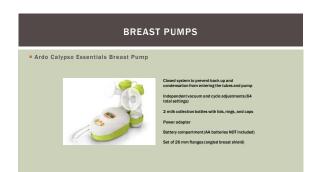












## **WIC BREAST PUMP**

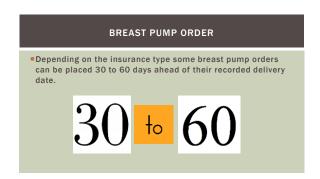
Agencies with the WIC breast pump program are purchasing different styles of breast pump to offer through the WIC breast pump program due to Medela no longer manufacturing Lactina breast pumps.

## CONFUSION?

- Clients feel confused when selecting their style of breast pump.
- Understand their needs and present unbiased information regarding breast pump choices.
- Is she going to be exclusively pumping?
- Is she returning to work?
- Does she want to store up a supply or she is going to only use the breast pump a handful of times?

   Which pump does she feel best fits her needs? \*\*She needs to select 2 to 3 as sometimes one style of pump may be unavailable at the time she orders her pump if ordering online or over the phone.

# WHEN CAN A CLIENT ORDER HER BREAST PUMP? Each Kansas Medicaid MCO is different as to when a client can receive her breast pump. Please be sure to call the Kancare MCO's to determine when client's can place their order.







## FREQUENTLY ASKED QUESTIONS

How often can a Kansas Medicaid client get a breast pump? A Medicaid client can receive 1 pump a year per birth. Stated in the Medicaid (KMAP)

What else can a Medicaid client receive in addition to her breast pump? No more than 2 per year a Medicaid client can receive: \*Tubing \*Caps \*Bottles

\*Locking Rings

Where does she go to order replacement supplies?
\*Through the Kancare customer service number (found on the back of her
Medicaid card). Depending on the style of pump they will further guide them on what
number to call to receive replacement supplies.

## **BLUE CROSS BLUE SHIELD BREAST PUMPS**

- As of this current timeframe MOST Blue Cross Blue Shield insurance coverage will
  only provide a manual breast pump.
- In some cases they have provided a double electric breast pump with a script and letter from a healthcare provider.

## TRICARE

- Breast pump coverage is available to all Tricare-eligible females who have a "birth
- For purposes of this coverage, a "birth event" means a pregnancy and childbirth, or a legal adoption with intention to personally breastfeed.
- You can get the breast pump and supplies before or after the delivery.
- Tricare covers different types of breast pumps depending on the situation. All new mothers are authorized one manual or standard electric breast pump per birth event (birth or adoption.)

## TRICARE

- by illness, or when the child is unable to breastfeed for medical reasons.
- Tricare also covers the following supplies for 36 month after the birth event:
- Standard power adapters
- Tubing and tubing adaptors
- Locking rings
- Bottles and bottle caps
- Storage bags
- Two breast pump kits per birth event.

